KLUNDERT MUSIC

Are you happy?

YES

Sweet!
Leave a review:

NO

Is the correct product delivered?

YES

NO

How stupid of us.
Please send the product back.

We will reimburse the costs of returning. After receiving your track and trace number we will send the correct product your way as soon as possible.

Does your product fall under the following exceptions?

- Earplugs
- Headphones
- Customized products
- Software without seal

YES

That's gross.
Unfortunately we can not take back the product, however..

..reach out to us and we'll try to find a fitting solution.

NO

Is the product not working?

YES

Did you break it yourself?

NO

We are sorry to hear that the product does not match the colour of your couch.
You can return the product within 14 days.

Make sure the product is in mint condition. Dirt, scratching or other signs of use can result in depreciation that might be deducted from the refund. Please, handle the package with care.

YES

We assume you play metal or we advie you to talk to someone.

NO

We're sorry to hear that!
You can return the product to us without postage costs.

Did the product got damaged during transport and did you discover this when the carrier handed over the product? Report it to the carrier and do not accept the product. After that, contact us as soon as possible.

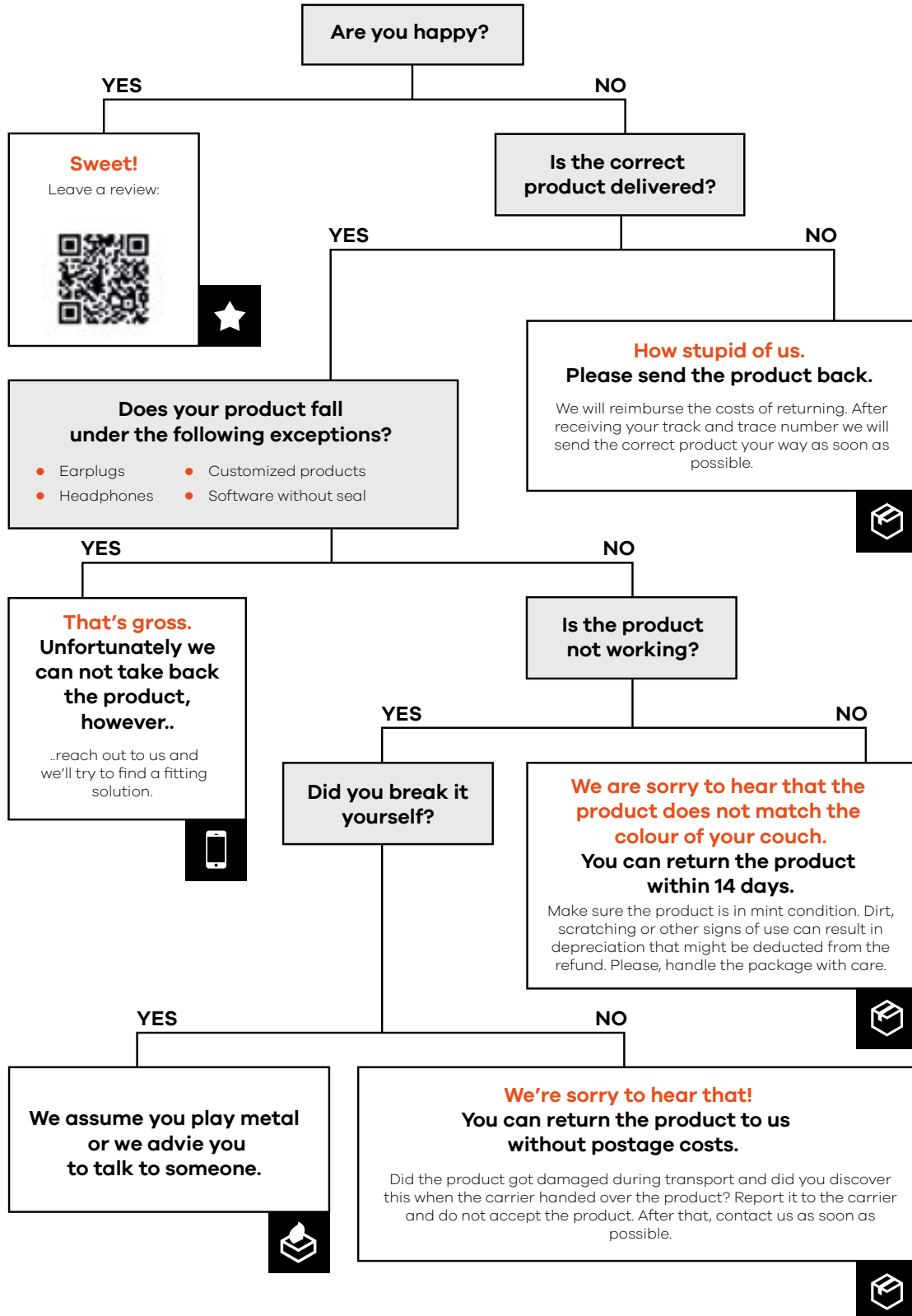# KLUNDERT MUSIC

RETURN FORM

Reason of return:

Defect   Does not match expectations   Incorrect delivery

Something else
concerning:

Order number

Name

Zip code, street and house number

Telephone number   Date of return

Signature

*Print out this form,
and send it together with
you return!*